**EXHIBIT A: STATEMENT OF WORK**

1. **DESCRIPTION OF SERVICES**
   1. Contractor will provide all labor, vehicles, chemicals, hoses, tools, materials, equipment, transportation and supervision to manage and perform hardscape pressure washing services for the following Court Locations:
      1. San Bernardino Justice Center, 247 West 3rd St., San Bernardino, CA 92415.
      2. Historic Courthouse and Annex Building, 351 North Arrowhead Ave., San Bernardino, CA 92415.
   2. Contractor will professionally clean all hardscape areas in Exhibit A1: Hardscape Areas. Professionally clean includes, but is not limited to, 100% free of dirt, stains, gum, oil, tar, food and residue to present a high quality appearance following each visit.
      1. Hardscapes areas include all sidewalks, walkways, stairs, concrete seating areas around the San Bernardino Justice Center and secured parking garage and pathways.
   3. Contractor will remove materials, substances and contaminants prior to pressure washing. This may require the use of scrub brushes, sponges, mops or other tools.
2. **FREQUENCY OF SERVICE**
   1. All locations covered by this contract will be thoroughly cleaned up to four (4) times per year.
   2. Specific dates of performance will be scheduled in advance with the Court’s Project Manager.
   3. Contractor must provide the Court’s Project Manager forty-eight (48) hours’ notice to reschedule a performance date.
   4. Work shall be completed between the hours of 6:00 PM and 6:00 AM local time, Monday thru Friday or between 6:00 AM and 2:00 PM local time on Saturday.
3. **PERFORMANCE STANDARDS**
   1. Contractor will provide management services, including but not limited to employee supervision, work scheduling, and quality control.
   2. Contractor will take every precaution to protect all public and private property during the performance of this Agreement. Any damages to said property caused by Contractor’s personnel or equipment will be promptly repaired to the condition existing before the damage or be replaced. All such costs repairs or replacement shall be the sole responsibility of the Contractor.
   3. Contractor will ensure the nozzle pressure of equipment shall not be so great so as to dislodge tile/paver grout, sealants, signage, or cause damage to the surfaces being cleaned.
   4. Contractor will take extreme care to prevent water or other materials from entering door openings.
4. **CONTAMINATED WATER**
   1. Contractor will ensure only uncontaminated potable water flows into surface drains and landscaping.
   2. Contractor will ensure no cleaning agents or water contaminated from petroleum waste or any other hazardous waste is allowed into surface drains.
   3. Contractor will comply with all National Pollutant Discharge Elimination System (NPDES) requirements regarding the containment of discharge in to the drain system.
5. **WATER ACCESS/REGULATIONS**
   1. Court will provide access to water; however, Contractor will comply with City of San Bernardino and other local, state, and federal agencies that regulate the use of water.

*End of Exhibit A*